

I receive the terrible customer service with for my cable TV with Charter Communications in Holly Ridge, NC. I have been without cable for two days and they do not respond with my request of fixing the problem. There is no local person to talk to and the people on the 800 number that you call know absolutely nothing about your situation. All I ask is that I receive a phone call telling me that they are working on the problem - I don't think Charter even knows my cable is out. Thank you very much for your time.